

**PUBLIC NOTICE FOR THE IMPLEMENTATION OF THE E-PARTICIPATORY  
GOVERNANCE AND LAND USE MANAGEMENT SYSTEM (e-PGLUM) ICT**



The Victor Khanye Local Municipality in partnership with the Mpumalanga Department of Co-operative governance, human settlements and traditional affairs has implemented an e-Participatory Governance and Land Use Management System (e-PGLUM) with effect from 1 October 2025. This system aims to support the municipality with improving the efficiency and effectiveness of the processing of land use development, building plan and outdoor advertising applications. The Victor Khanye Local Municipality kindly informs the public and professional bodies/agents that the e-PGLUM system is now live via web address [epglum.co.za](http://epglum.co.za). The system has a Citizen dashboard to allow citizens to register as users to be able to submit Land Use, Outdoor advertising and building plan applications. They will also be able to track the progress of their applications, submit complaints and lodge or oppose appeals.

As off the 1<sup>st</sup> of November 2025, the Victor Khanye Local Municipality will not be accepting any manual applications for Land Use, Outdoor advertising and building plan applications. All applications will be processed on the abovementioned system. Further inquiries regarding the above mentioned can be directed to; i) Land Use Applications: Contact No. 013 004 1355, Email [Jeffreyk@vklm.gov.za](mailto:Jeffreyk@vklm.gov.za) ii) Building Plan Applications: Contact No. 013 004 1363, Email [sizwes@vklm.gov.za](mailto:sizwes@vklm.gov.za) and iv) Outdoor Advertising Applications: Contact No. 013 004 1445, Email [DenisM@vklm.gov.za](mailto:DenisM@vklm.gov.za) or alternatively visit the municipality at Corner Samuel Road and Van der Walt Street, Delmas, 2210.

**Mr. TM Mashabela**  
**Municipal Manager**  
**Victor Khanye Local Municipality**



co-operative governance,  
human settlements & traditional affairs

**MPUMALANGA PROVINCE**  
REPUBLIC OF SOUTH AFRICA

Rhino & Samora Machel Buildings, No. 7 & 6 Government Boulevard, Riverside Park, Extension 2  
Private Bag X11328, Mpumalanga, Mbombela, 1200  
Tel: +27 (13) 766 6088, Tel: +27 (13) 766 6087

Litiko  
Lekubusa  
ngekubambisana  
Nekuhlaliswa Kwebantfu  
netebuholi bendzabuko

Departement van  
Koöperatiewe Regering  
Menslike Nedersettings  
en Tradisionele Sake

UmNyang  
wezekuBus  
ngokuHlanganye  
Nokuhlaliswa Kwaban  
neeNdaba zamaKho

Ref : 12/1/5/2  
Enquiries : HP Maseko/T Kleynhans  
Contact no : 013 754 1779

The Municipal Manager  
Victor Khanye Local Municipality  
PO Box 6  
**Delmas**  
2210

*Kindly write a letter of response  
on the public notice,*

*[Signature]*  
28/10/2025

Dear Colleague

### **IMPLEMENTATION OF THE E-PARTICIPATORY GOVERNANCE AND LAND USE MANAGEMENT SYSTEM (e-PGLUM) ICT.**

1. The Department has implemented the e-Participatory Governance and Land Use Management ICT System known as E-PGLUM with effect from 1 October 2025. The system is an e-lodgement system that is to support municipalities to improve efficiency and effectiveness in the processing of land use development, building plan and outdoor advertising applications.
2. The completed functions of the system include the following:
  - a) User administration to allow registration of users.
  - b) Land use management - to receive, assess and process decisions on applications.
  - c) Outdoor advertising - to receive, assess and process decisions on applications.
  - d) Building plans - to receive, assess and process decisions on applications.
  - e) Compliance - to receive, assess and process decisions on applications.
  - f) Appeals and Opposed Appeals - to receive and consider appeals.
  - g) Comments, objection and intervention - to receive comments (internal/external), objections and intervention on land development applications.
  - h) Management reports - to provide reporting of system functionality and processed applications, assessments/evaluation, and decisions.
  - i) Citizen dashboard - to allow citizen to register as users, submit applications, track progress, comment on applications or submit complaints and to lodge appeals or oppose appeals.

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- j) Official Dashboard - to allow officials to verify and accept applications, evaluate applications, comment on applications and decide on applications.
  - k) Provide GIS integration including the integration with the National Spatial Planning Data Repository (NSPDR) being developed by Department of Rural Development and Land Reform.
3. The Municipalities are therefore informed that the e-PGLUM system is now live with effect from 1 October 2025 via web address [epglum.co.za](http://epglum.co.za) where applicants will have to register to access the system. Officials have been given credentials to access the system to enable them to process applications within the system.
4. The municipality through its communication platforms is requested to inform the general public and professional bodies/agents of the live e-PGLUM system and to register and submit applications on land use management via the system with effect from 1 October 2025.

The above be acknowledged and be implemented as advised.

Yours faithful



**MR. S NGUBANE**  
**ACTING HEAD: CO-OPERATIVE GOVERNANCE,**  
**HUMAN SETTLEMENTS AND TRADITIONAL AFFAIRS**

**DATE:** 07/10/2025